

Selah Images Portrait Policies and Procedures

We want you to LOVE both your images and your whole Selah Images experience.

Here are a few policies to make sure we're all on the same page.

Initial and date

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Booking

All Sessions are appointment-only and are booked over the phone on a first come, first serve basis. Portrait appointments are booked Monday-Friday. Morning, afternoon, or evening appointments are available. During the months of July and August, no Friday appointments are available. Most Saturdays are reserved for weddings and we are closed on Sundays. Due to our custom photography style and high attention to detail, we can only take a limited number of shoots each year.

Pre-Shoot Consultation

We highly encourage you to take advantage of the 30 minute in-studio pre-shoot consultation. You are investing in great portraiture, and a little planning will make for a super relaxed, personalized and fun shoot. It will also help make your Sales Session go quicker!

The Shoot

Your appointment is for _____ at _____

We will meet _____

Your Cell Phone # _____

Please call or text my cell if you need to contact me the day of the shoot. **585.478.2391**

Your session fee is due on this date. Check, cash or major credit cards are accepted. Cash or check is preferred. Checks can be made payable to Selah Images Inc..

Please be on time. If you are late you will receive less photo time and those who are more than 25 minutes late will forfeit their session and retainer. We want to provide the very best service for you, so although we love you to be early, please refrain from coming more than 15 minutes early.

Cancelation Policy

If the weather is bad, (ie. raining/blizzard) the full session can be rescheduled for no additional fee. No half sessions, (ie. the outdoor portion of an indoor/outdoor shoot) are rescheduled unless there is an unexpected cloudburst. Remember that clouds or an overcast day is great for pictures! If you're concerned about the weather, just give me a call!

We take a limited number of clients and your session date & time are held exclusively for you. Therefore, we require a 24 hour rescheduling notification...the sooner the better. We know that life happens! We will reschedule once for sickness, emergency or extenuating circumstances. Respectfully, we expect that you would extend the same grace to us .

Sneak Peeks

After the shoot but before the Sales Session, I will post a few Sneak Peek images on my blog for you to see! I will email you at your provided email address with a link to view your Sneak Peeks. You have permission to copy these images for use on social media/email as long as they are not cropped or altered (such as adding filters or black & white). No printing is allowed.

Touch Ups

Editing, basic touch ups and basic blemish removal is done to each and every image that you see. Complimentary additional touch ups will be done on anything ordered 8x10 or larger. Extensive custom artwork or extensive touch ups per the client's request will be billed \$25/half hour with a half hour minimum.

The Sales Session

Approximately 3 weeks from your shoot date we will meet with you in person to place your order of prints, artwork and

